

# ANEW SEASING EVERYONE PLAYS A PART

# 2022 ANNUAL MEETING AND CONFERENCE

GREENVILLE, SC OCTOBER 19-21, 2022





Empowering the Unsung Heroes of First-Response Casualty Care with the Innovative Medical & Rescue Equipment Critical to Saving Lives...

PROUD PARTNERS in EMPOWERMENT with the SCVRA

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# **Build Your Talent Pipeline**

A registered apprenticeship program helps you build your business and your people no matter your company size or industry.

It is a true win-win!

The State Apprenticeship Expansion (SAE) 2020 grant is supported by Apprenticeship Carolina, a division of the SC Technical College System, as part of an award totaling \$6,991,000 with ON financed from non-governmental sources.

# **WEDNESDAY, OCTOBER 19**

4:00-5:00 Registration

5:00-5:30 SCVRA Business Meeting Main Ballroom

5:30-7:00 Welcome Reception (Heavy Hors d'oeuvres) Terrace

Wednesday Night: Free Time

# **THURSDAY, OCTOBER 20**

8:00-9:00 Registration & Visit Exhibits

9:00-10:00 General Session Main Ballroom

Welcome: David Turnipseed, SCVRA President

Presentation of the Colors: J.L. Mann High School JROTC Color Guard

National Anthem: Phyllis Hoover, SCVRD State Office

Opening Keynote Speaker: Terrance Garrick - "Have No Doubt When You Walk Out"

10:00-10:30 Break & Visit Exhibits Palmetto Club

10:30-11:30 Concurrent Sessions (choose one)

### **Session 1 • Comprehensive Services Panel Discussion**

Spartanburg/Florence

Joe Anthony/Alison Cato/Dr. Helene Goldsmith/Jennie Thomas; SCVRD

Rehab who? Palmetto what? Eval when? Join VR's 4 Comprehensive Services Supervisors in this interactive session that takes you all the way from Comprehensive Services 101 to the latest trends post-COVID. You will engage in some healthy competition Jeopardy-style, and there \*may\* even be a prize!

### Session 2 • The More Things Change, The More They Stay the Same

Columbia/Charleston

Elise Porter, SCVRD

If you believe the headlines, we are in a generational battle. We're told that young people are lazy, self-centered job hoppers who need constant feedback. Meanwhile, older people are curmudgeons who bristle at any attempt to change the status quo. In this session, we'll look at generational differences and sort fact from fiction. How do generational differences play into the workplace and where is the common ground?

### Session 3 • How to Get Up When Life Gets You Down

Port Royal/Bay Hill

Dr. Michael Walsh, University of South Carolina

(session repeats in afternoon)

Have you ever found yourself bogged down? Feeling like the hits just keep on coming? Turns out, we can get as much, if not more, "bang for the buck" out of our negative experiences as we do out of our positive experiences. The secret seems to be two things: Finding meaning and finding significance. In this session, we'll take a look at some recent data that suggests a few "To Do's" in order to maximize the benefit of our experience and maybe even help us with the emotional impact of those experiences we wish we hadn't had.

11:30-12:00 Break & Visit Exhibits

Palmetto Club

12:00-1:45 Awards Luncheon

Main Ballroom

Invocation: Reverend Sean Dogan, Pastor, Long Branch Baptist Church, Greenville

### **Program Integrity Award**

2022 Program Integrity Award Winner: Oconee-Pickens Area Office

Presented to: Sheila Ford, Supervisor, SCVRD Oconee-Pickens Area Office

Presented by: Felicia W. Johnson, SCVRD Commissioner

Assisted by: Dr. Roxzanne Breland, Board Chair, SC State Agency of Vocational Rehabilitation

Rita Rhett, Director, SCVRD Field Operations

Program Integrity (PI) is a scorecard for measuring policy compliance, customer service, and productivity. The measures on the scorecard reflect state and national priorities for service delivery. PI results also identify relative strengths and opportunities for improvement in the services provided to job seekers and employers.

### **Business Partners Awards**

### Congressional District 1: Palmetto Goodwill Retail Store (Goose Creek)



Presented by: Dr. Roxzanne Breland, Board Chair, SC State Agency of Vocational Rehabilitation Assisted by: Patricia Gilliard, SCVRD Berkeley-Dorchester Area Office Supervisor

### Congressional District 2: HWI Environmental Technologies, Inc.



Presented by: Rhonda J. Presha, Board Vice Chair, SC State Agency of Vocational Rehabilitation Assisted by: Jeanette Murray, SCVRD Aiken Area Office Supervisor

### **Congressional District 3: Baxter Manufacturing**



Presented by: Dr. Roxzanne Breland, Board Chair, SC State Agency of Vocational Rehabilitation Assisted by: Sheila Ford, SCVRD Oconee-Pickens Area Office Supervisor

### Congressional District 4: North American Rescue, LLC



Presented by: Dr. Roxzanne Breland, Board Chair, SC State Agency of Vocational Rehabilitation Assisted by: David Turnipseed, SCVRD Greenville Area Office Supervisor

### **Congressional District 5: SKF**



Presented by: Dr. Roxzanne Breland, Board Chair, SC State Agency of Vocational Rehabilitation Assisted by: John Hornsby, SCVRD Sumter Area Office Supervisor

### Congressional District 6: W & B Enterprises, Inc.

**W&B** Enterprises

Presented by: Lori Bell, Board Member, SC State Agency of Vocational Rehabilitation Assisted by: Freddie Boan, SCVRD Orangeburg Area Office Supervisor

### **Congressional District 7: Pee Dee Tank**



Presented by: Dr. Roxzanne Breland, Board Chair, SC State Agency of Vocational Rehabilitation Assisted by: Pam Company, SCVRD Florence Area Office Supervisor

1:45-2:00 Break

# THURSDAY, OCTOBER 20 (CONT.)

2:00-3:00 Concurrent Sessions (choose one)

# Session 1 • Building Cultural Consciousness to Increase Cultural Competence Spartanburg/Florence Betty Parker, Sharper Development Solutions, Inc.

Implicit bias occurs when someone consciously rejects stereotypes and supports anti-discrimination efforts but also holds negative associations in their mind unconsciously. Since much of the work our brain does occurs on the unconscious level, implicit bias does not mean that people are hiding their prejudices. They just aren't always conscious that they have them. Implicit bias can occur in myriad areas like race, gender, sexual orientation, age, color, social status, and physical and mental abilities. Because people may not recognize the prejudices they harbor, they likely don't realize how their behavior is impacting the workplace. Trust, cohesion, and respect are at risk if accountability is not enacted. In this workshop, participants will explore biases and how they damage relationships. Participants will learn to have meaningful and respectful conversations about individual differences at work specifically, and will practice techniques to raise their consciousness in diversity matters.

### **Session 2 • Encouragement Counts**

Columbia/Charleston

Miranda Craig, SCVRD

When was the last time you felt encouraged by someone? REALLY encouraged? It's remarkable to consider the impact that someone's positive words and actions can have on us as individuals. With roots in Adlerian psychology, the science behind the power of positivity teaches us that through intentional encouragement we can unlock meaningful interactions by reframing how we view strengths and weaknesses through the lens of a growth mind-set. Join me as we discover how to collaborate, accelerate, believe in, and support ourselves and our consumers through the art of encouragement!

### Session 3 • How to Get Up When Life Gets You Down

Port Royal/Bay Hill

Dr. Michael Walsh, University of South Carolina

(repeated session from morning)

Have you ever found yourself bogged down? Feeling like the hits just keep on coming? Turns out, we can get as much, if not more, "bang for the buck" out of our negative experiences as we do out of our positive experiences. The secret seems to be two things: Finding meaning and finding significance. In this session, we'll take a look at some recent data that suggests a few "To Do's" in order to maximize the benefit of our experience and maybe even help us with the emotional impact of those experiences we wish we hadn't had.

### 3:00-3:30 Break & Gather for SCVRA Olympics

### 3:30-6:00 SCVRA Olympics

Terrace and Lawn

Conference attendees will be divided into four color-coded teams for the inaugural SCVRA Olympics. Creativity and critical thinking will be tested in events such as Giant Jenga, Connect 4 and Human Tic-Tac-Toe. Then, you will experience teamwork in action with various relays involving water, hula hoops and beach balls. Everyone will be able to participate in the fun-filled activity. Get your pom-poms ready!

**Thursday Night: Free Time**Join other SCVRA members at Greenville Dave and Buster's!

## FRIDAY, OCTOBER 21

8:00-8:45 Divisional Meetings

8:30-9:00 Registration and Visit Exhibits

9:00-10:00 Concurrent General Sessions (choose one)

Session 1 • The Changing Landscape: #NotYourMothersVR

Main Ballroom

Crystal Garry, Research Analyst, VR - Technical Assistance Center - Quality Management

**Session 2 • Social Security Disability Updates** 

Port Royal/Bay Hill

Demica L. Wynn, Disability Program Administrator, SSA - Atlanta Region

10:00-10:30 Room Checkout, Break & Visit Exhibits

Palmetto Club

10:30-11:30 **General Session** 

Main Ballroom

Closing Keynote Speaker: Debbie Antonelli

11:30-12:30 Room Checkout, Break & Visit Exhibits

12:30-2:00 Awards Luncheon

Main Ballroom

Invocation: Reverend Sylvester Jackson, Enoree Fork Baptist Church, Greer

**Consumer Achievement Award** 

2022 Consumer Achievement Award Winner: Larry Phillips

Presented by: Felicia W. Johnson, SCVRD Commissioner

Assisted by: Dr. Roxzanne Breland, Board Chair, SC State Agency of Vocational Rehabilitation

Staff Involved in Case: Shannon Reed, Nancy Stevenson, Wendy May, Morgan Fancher, Russell Woods,

Loleta Ravenell, Amber Lydford, Kelly Sieling, Todd Batt, Russell Turpin



# 2022 CONSUMER ACHIEVEMENT AWARD WINNER LARRY PHILLIPS

In every conversation with 2022 Consumer Achievement Winner Larry Phillips, he says he is blessed. Despite a gunshot wound that left him with no use of his lower extremities, being incarcerated for more than 10 years, and the tragic loss of his son, all Larry needed was a shot, an opportunity, to prove he could do the task. Thanks to VR's help, Larry became the first wheelchair user to attend welding school at Arclabs. Upon completion of his training at Arclabs, Larry toured W International, which, among other things, provides precision weldments for Columbia and Virginia-class submarines. Larry became the first, but not the last, welder hired by W International that uses a wheelchair. Larry greets each day with joy and enthusiasm, and because he considers himself blessed, he is a blessing to others.

# 2022 CONFERENCE KEYNOTE SPEAKERS



### **TERRANCE GARRICK**

Retired U.S. Army Colonel Terrance Garrick heads Forward Reflections, LLC, a business providing motivational speakers, spiritual coaching, and personal/wellness training. Their aim is to meet people where they are, reflecting on their past and planning for their future.

The youngest of nine children raised as an inner-city youth in the Saxon Homes Projects of Columbia, SC, Garrick is now a role model recognized by the National Urban League, SC DJJ, NAACP Youth Programs, The Boys and Girls Clubs of America and more. It is from these experiences that he is able to help others live up to their full potential by being the best person they can be.

Garrick graduated as a distinguished military graduate (ranked #2 of 250) and Magna Cum Laude from Voorhees University with associate degrees in Criminal Justice/Theology and a bachelor's degree in Political Science. He participated in the

ROTC program at South Carolina State University where he earned a degree in Military Science and after graduation, was commissioned in the U.S. Army as a Second Lieutenant and served in Operation Desert Storm, Operation Restore Hope (Somalia), and Operation Enduring Freedom (Afghanistan). Garrick attended the Command General Staff College, US Army Airborne School, US Army Air Assault School, US Army Pathfinder School, US Army Special Forces French School, and the Joint Special Forces Psychological Operations Schools.

Garrick now tours throughout the United States and overseas, entertaining, motivating, inspiring, and educating youth, adults, educators, businesses, and entrepreneurs. He most recently performed for United States troops serving in Italy, Greece, and Jordan. Garrick is currently a Senior Federal Government Program Manager serving in the Intelligence Community where he continues to conduct motivational and wellness seminars for civilian, and active duty personnel and their families around the world.



### **DEBBIE ANTONELLI**

Debbie Antonelli is an Emmy-winning national basketball analyst averaging 80 college basketball games a season. She has called both women's and men's college basketball for 34 years on several networks, including ESPN, CBS, Fox sports and Big Ten Network, and for the WNBA for almost 30 years. She was inducted into the North Carolina Sports Hall of Fame in 2021 and into the Women's Basketball Hall of Fame in 2022.

Antonelli played at NC State University for coach Kay Yow, starting in three of those seasons. During that time, the Wolfpack made the NCAA Tournament four times and appeared in the Sweet Sixteen twice. After graduating, Antonelli moved on to Ohio University, earning a master's degree in sports administration and serving as the women's basketball student assistant coach. Antonelli spent the next four years as Director of Marketing at the University of Kentucky and then at Ohio State University. At the time, Ohio State had no televised women's sports. Antonelli arranged a deal with

a local station to air eight women's games per season, gathered the needed sponsors to produce those games, and became their play-by-play voice. In 1995, after birth of her first child, Antonelli settled her mind on sports broadcasting, and shortly thereafter became a full-time broadcaster.

Antonelli is the mother of three sons, with the middle son Frankie having Down's Syndrome. A recent graduate of the Clemson LIFE program, Frankie is a Special Olympics athlete and the inspiration behind Antonelli's 24 Hours of Nothing but Net, an annual charity event for Special Olympics. She has raised \$630,000 in the past four years with the 24-hour free throw shooting fundraiser. In Charleston, S.C., she is one of the founders of the Buddy Walk, a parent advocate for Special Education and the host of an annual sports camp for girls every summer.

# **CONCURRENT SESSION SPEAKERS**

# THURSDAY 10:30 AM - 11:30 AM

### **SESSION 1: COMPREHENSIVE SERVICES PANEL**









### **JOE ANTHONY**

Joe Anthony was trained in mechanical engineering at the University of Akron in Ohio, is a veteran of the United States Air Force, and has nearly 18 years engineering experience. Joe has specialized in Rehabilitation Engineering for over 11 years and has been with the SCVRD for over 8 years where he currently serves as Rehabilitation Technology Manager.

### DR. HELENE GOLDSMITH

Dr. Helene Goldsmith is the Consumer Services Supervisor at VR's Palmetto Center in Florence, SC. She has worked in the clinical counseling field for more than 18 years, and with inpatient recovery services for 6 years. She is passionate about working with consumers and families to understand the perils of addiction, the fight for sobriety, and advocates for a shift in thinking towards current addiction-recovery processes.

### **ALISON CATO**

Ali Cato is the Comprehensive Program Supervisor at the VR's Evaluation Center in West Columbia. She holds a Master's degree in Rehabilitation Counseling from USC School of Medicine. She has worked for the agency for 19 years and has been at the Evaluation Center since 2015.

### **JENNIE THOMAS**

Jennie graduated with a Bachelor's degree in Communications from Winthrop University and a Master's Degree in Education from the University of South Carolina. She started her VR career in 1989 in Union as a counselor and later transferred to the Spartanburg Area Office where she was a general counselor before serving as the Area Supervisor. She became the Area Administrator for Bryant Center in 2009. Jennie is a past SCVRA President and has served on the Upstate Workforce Investment Board for 17 years.

### SESSION 2: THE MORE THINGS CHANGE, THE MORE THEY STAY THE SAME



### **ELISE PORTER**

Elise Porter is a Training Coordinator for SCVRD's Human Resource Development Department. She is a Columbia native and brings 8 years of experience working with college students at the University of South Carolina. A typical Millennial, Elise likes avocado toast and charcuterie boards and has a passion for personal development. She is particularly interested in equipping an agile workforce through learning, upskilling, and reskilling.

### SESSION 3: HOW TO GET UP WHEN LIFE GETS YOU DOWN



### MICHAEL J. WALSH, PH.D., M.R.C.

Michael Walsh is a Clinical Associate Professor in the University of South Carolina School of Medicine's Rehabilitation Counseling program. In addition to his work as a Counselor Educator, Mike is active in the field, maintaining a small private practice serving both families and individuals, as well as providing consulting and training to various mental health, vocational rehabilitation, and other social service agencies.

# THURSDAY 2:00 PM - 3:00 PM

### SESSION 1: BUILDING CULTURAL CONSCIOUSNESS TO INCREASE CULTURAL COMPETENCE



### **BETTY PARKER, CPTD**

Betty Parker is a professional speaker, author, and trainer, and holds a degree in broadcast journalism from Louisiana State University. She is a communications expert with nearly 30 years of experience. Betty began her career as a trainer in 1998 in the biotech industry. She started Sharper Development Solutions, Inc., a training and development company, in 2006. She is the 2013 winner of the small business accelerator program Count Me In. Betty has served as host of community affairs and news programs at radio stations in LA and SC. She is a highly sought-after speaker who brings a wealth of knowledge and motivation to her audiences. Betty is the author of Crushing Goliath: Winning Practices for Slaying GIANT People Problems (Spring 2021). She is a Certified Professional in Talent Development (CPTD) and a Certified Professional Coach.

### **SESSION 2: ENCOURAGEMENT COUNTS**



### **MIRANDA CRAIG**

Miranda Craig began her career with SCVRD in 2012 as a JRT Coordinator in the Conway Area Training Center. She currently serves as the Director of Job Readiness Training for SCVRD. Miranda hails from the hills of East Tennessee and is a proud graduate of the University of South Carolina's Rehabilitation Counseling Master's Program, where she received the Distinguished Rehabilitation Counseling Student Award.

### SESSION 3: HOW TO GET UP WHEN LIFE GETS YOU DOWN

Repeat session from 10:30 a.m. See above.

# FRIDAY 9:00 AM - 10:00 AM

### SESSION 1: THE CHANGING LANDSCAPE: #NOTYOURMOTHERSVR



### **CRYSTAL GARRY**

Crystal Garry serves as a Senior Center Technical Assistance and Research Analyst with the George Washington University, working on the Vocational Rehabilitation Technical Assistance Center for Quality Management project, funded by the Rehabilitation Services Administration. Crystal firmly believes that "it's never what you say or do, but HOW you say and do those things", and from this belief stems Crystal's commitment to quality assurance and the internal controls that strengthen the overall process of quality assurance. Prior to joining the VRTAC-QM team, Crystal built her resume by spending approximately 7 years in Adult Education, 2 years in HR-Organizational Effectiveness in Healthcare, and 6 years in a State Vocational Rehabilitation Agency. Crystal holds 2 undergraduate

degrees in Education and Journalism, a Master's degree in Integrated Marketing Communications with an emphasis on Business Psychology, and she is currently working toward a PhD in Psychology with an emphasis on Policy and Practice. Coupling her work experience with her academic experience, Crystal aims to identify process gaps and partner with key stakeholders to bridge those gaps for optimal return on investment.

### SESSION 2: SOCIAL SECURITY DISABILITY UPDATES

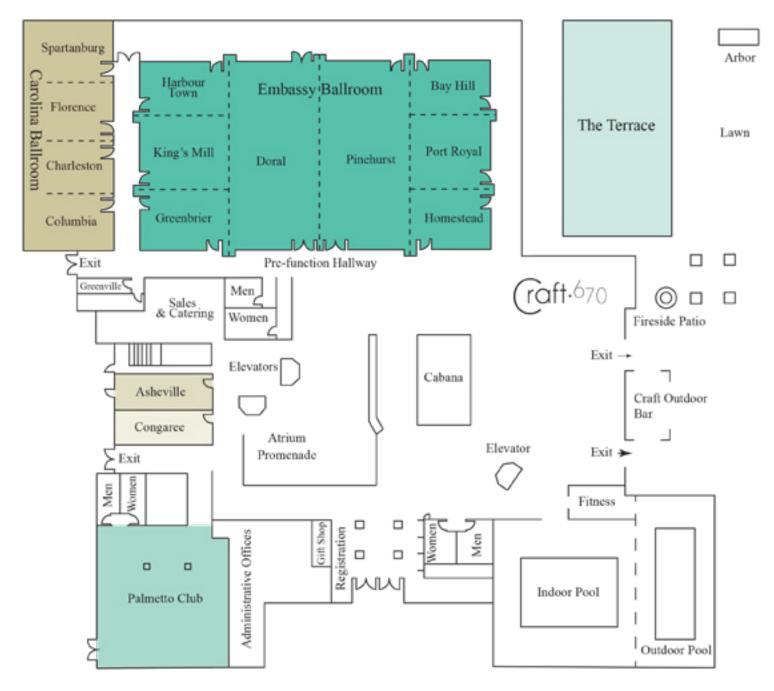


### **DEMICA L. WYNN**

Demica L. Wynn is a native of Atlanta, Georgia and began her career with SSA in 1998 as a Stay-In-School Student. In her current role as Disability Program Administrator (DPA) for the South Carolina Disability Determinations Services, Demica serves as the SSA direct contact for the South Carolina DDS and facilitates the federal/state relationship. In this role, she ensures the DDS performs satisfactorily in processing SSA's disability workload while maintaining compliance with the Federal Code of Regulations as well as SSA's policies and procedures.



# **CONFERENCE CENTER AND RESORT**



### **Craft 670 Restaurant**

5:30 p.m. - 9:00 p.m.

Serving New South cuisine, Craft 670 Restaurant & Bar is an award-winning restaurant helmed by renowned chef Alan Scott. Fireside patio dining and room service options are available. No delivery to rooms available. Orders may be placed by phone and picked up at the restaurant.

### Craft 670 Bar

5:30 p.m. - 10:00 p.m.

Complimentary Evening
Reception\* 6:00 p.m. - 7:30 p.m.
2 drinks per person

### Complimentary Breakfast\*

6:30 a.m. - 9:30 a.m.

**Fitness Center\*** open 24 hours Must be 18 or older

Indoor Pool\* 6:00 a.m.-10:00 p.m. Adults only 10:00 p.m.- midnight

**Business Center\*** open 24 hours

\*for resort guests only

# **SPONSORS AND EXHIBITORS**

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# **DOOR PRIZE DONORS**

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DDS, Columbia Regional Office

DDS, Greenville Regional Office

DDS, State Office

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SC State Employees Association

**SEW Eurodrive** 

Seneca Light and Water

Uline

**VELUX** 

**W&B** Enterprises

# **SCVRA DIVISION ASSOCIATIONS**



### **Benefits of Joining SCVRAA:**

Promote the highest administrative practices

**Develop professionally** 

Build relationships with other administrators from around the state

Share ideas and best practices

Recognize the success of administrators

Join at the SCVRA Conference for \$10! Stop by our table for more information.



South Carolina Association of Disability Evaluation Specialists

# Promoting the Advancement of Professional Disability Evaluation Specialists

Are you an examiner, TOSS, retiree, medical consultant, or work in administrative services?

Do you want to be a part of an organization that promotes the advancement of disability determination?

**SCADES** sponsors events to enhance disability program knowledge and provides opportunities for networking with other disability professionals.

**SCADES** encourages training, education and learning opportunities within Disability Determination Services.

**SCADES** is the only organization in South Carolina created for DDS employees!

**SCADES** donates several times a year to LOCAL charities.

### **Direct Consumer Service Division**

for employees who provide direct services to consumers



Promoting a better understanding of the needs of South Carolinians with disabilities seeking to obtain and maintain employment.

Encouraging training, education, and learning opportunities for staff providing direct consumer services.

Promoting professionalism, partnership and a sense of wholeness between SCVRD, community organizations, and individuals with disabilities.

Sponsoring or promoting professional and social activities which inform individuals with disabilities, businesses and other community organizations of the services provided by SCVRD and determine needs and concerns regarding disability related issues.

Celebrating the great work we do for our consumers!

# SCVRA TECHNICAL SERVICES ASSOCIATION

For SCVRD support, direct, and technical services personnel

All SCVRD employees and retirees are welcome to join.

Collaborate with colleagues and exchange working knowledge and tools.

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### **Mitch Prescott**

1.866.631.0009 mprescott@WorkBen.com



# SCHEDULE AT-A-GLANCE

WEDNESDAY, OCTOBER 19:	EDNESDAY, OCTOBER 19: THURSDAY, OCTOBER 20 (CONT.):	
4:00-5:00 Registration	2:00-3:00 Concurrent Sessions	
5:00-5:30 SCVRA Business Meeting  Main Ballroom	Session 1 Spartanburg/Florence Building Cultural Consciousness to Increase Cultural Competence	
5:30-7:00 Welcome Reception Terrace	Session 2 Columbia/Charleston Encouragement Counts	
Wednesday Night: Free Time	Session 3 Port Royal/Bay Hill How to Get Up When Life Gets You Down	
THURSDAY, OCTOBER 20:	3:00-3:30 Break & Gather for Olympics	
8:00-9:00 Registration & Visit Exhibits	3:30-6:00 SCVRA Olympics Terrace/Lawn	
9:00-10:00 Opening General Session  Main Ballroom  Opening Keynote Speaker: Terrance Garrick	Thursday Night: Free Time Join other SCVRA members at Greenville Dave and Buster's!	
"Have No Doubt When You Walk Out"	FRIDAY, OCTOBER 21:	
10:00-10:30 Break & Visit Exhibits  Palmetto Club	8:00-8:45 Divisional Meetings	
10:30-11:30 Concurrent Sessions	8:30-9:00 Registration and Visit Exhibits	
Session 1 Spartanburg/Florence Comprehensive Services Panel Session 2 Columbia/Charleston	9:00-10:00 Concurrent General Sessions  Session 1: Main Ballroom  The Changing Landscape: #NotYourMothersVR	
Generational Differences in the Workplace  Session 3	Session 2: Port Royal/Bay Hill Social Security Disability Updates  10:00-10:30 Room Checkout & Break	
11:30-12:00 Break & Visit Exhibits  Palmetto Club	10:30-11:30 Closing General Session  Main Ballroom	
12:00-1:45 Awards Luncheon Main Ballroom Program Integrity Award Business Partner Awards	Closing Keynote Speaker: Debbie Antonelli	
	11:30-12:30 Room Checkout, Break & Visit Exhibits	
1:45-2:00 Break	12:30-2:00 Awards Luncheon <i>Main Ballroom</i> Consumer Achievement Award	

